Security through technology and organisation

IT.NRW runs highly redundant data centres with a certified security and operational structure in Düsseldorf, Hagen and Münster.

The services of our data centres include:
• administration and operation of central production processes
• provision of high-availability and application servers
• hosting and data backup
• database administration and operation

IT.NRW in brief

Staff
Statistics: 604
Information technology: 1154
In-house services: 231
Total: 1989

Annual turnover: about EUR 220 000 000

Headquarters: Düsseldorf

Locations:

Information und Technik
Nordrhein-Westfalen (IT.NRW)

Central statistical and IT services provider of North Rhine-Westphalia

IT customer management
☎ +49 211 9449-2020
✉ kit@it.nrw.de

Statistics customer management
☎ +49 211 9449-2678
✉ kms@it.nrw.de

Statistical information and advice centre
☎ +49 211 9449-2495
✉ statistik-info@it.nrw.de

Postal address
Landesbetrieb Information und Technik Nordrhein-Westfalen (IT.NRW)
40193 Düsseldorf
Germany

You will find additional offers by IT.NRW on the internet at www.it.nrw.de

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About us – get to know the IT.NRW state agency

Information und Technik Nordrhein-Westfalen (IT.NRW) is
• the statistical office
• the central IT services provider of the state of North Rhine-Westphalia

As a state agency, IT.NRW provides cost-effective and efficient services for the benefit of the citizens of North Rhine-Westphalia.

Cooperation, flexibility, confidence

IT.NRW is well positioned in North Rhine-Westphalia with its 6 locations in Düsseldorf (headquarters), Hagen, Köln, Münster, Oberhausen and Paderborn. Our customer management unit provides tailored and reliable advice and support to our clients. Close cooperation with our customers is the basis on which we carry out our tasks in a cost-effective, needs-oriented and citizen-friendly way. To optimise the range of products and services we offer to our customers, we cooperate with economic and scientific institutions as well as with the statistical offices of the municipalities, the federal states, the Federation and Europe.

Basic and advanced training creates competence

Comprehensive specialist knowledge of administrative processes, long-time experience and the systematic qualification of our staff ensure our competence and the quality of our services. IT.NRW offers a forward-looking perspective for young people. Within the scope of the dual system of vocational education, we provide training for Information Technology specialists, office administrators, specialists for media and information services, also market and social research specialists.

On behalf of the State Ministry of Home Affairs, we offer advanced IT training to strengthen the competences of staff in the state administration.

Central statistical services provider of North Rhine-Westphalia

Data collection and processing of official statistics

As the central statistical services provider of the state of North Rhine-Westphalia, we exercise all functions relating to official statistics on the basis of EU, federal and state law.

These statutory functions comprise
• the provision of statistical infrastructure
• the participation in preparation and conceptual design of statistics
• the collection, processing, evaluation, analysis and publication of statistical data
• the compilation and publication of national accounts data, environmental-economic accounts and other statistical accounting systems

Information for the general public

Our preparation, collection, analysis and dissemination of official statistics are major components of the informational infrastructure in Germany’s most populous federal state. The statistical analyses and social and economic research studies conducted by our offices provide support to decision-makers in politics, business, society and administration. Our publications, information services, library and extensive website serve to inform the public and the media. We manage the Research Data Centre of the statistical offices of the federal states to support science and research.

Central IT services provider of North Rhine-Westphalia

One-stop information technology

As the IT services centre of the state administration, IT.NRW offers a wide range of information technology products and services.

Our main fields of activity are
• e-government
• IT advice
• communication applications
• software development and operation
• IT services and data centre services
• printing and mailing
• invitations to tender and contract awarding procedures
• IT basic and advanced training

Development and provision of new IT methods

We offer complete solutions ranging from contract analysis and solution development, to implementation, as well as performing subtasks that are part of an overall process. In addition, we provide support for operation and maintenance of IT processes developed by in-house, as well as outside entities.